

BOOKING CONDITIONS

All contracts for these courses are subject to these booking conditions:

TRANSFER OR CANCELLATION BY YOU

If your child is prevented from travelling for reasons of ill health or other good reason you may transfer the booking to another person provided that we are notified in reasonable time and full payment of the course is made. We reserve the right to charge any additional costs incurred as a result of the transfer. In transferring a booking to another person all monies due towards payment of a course at the time of transfer are subject to our cancellation policy. If you wish to transfer to other dates, your deposit may only be offset against a course taken in the same calendar year. If you have to cancel your place on a course please contact us as soon as possible. If you cancel, your deposit is not refundable. If the balance is not paid by the due date we reserve the right to cancel your booking. **To reserve a place, 50% of the course cost must be paid 40 days before the start date, and the balance at least 10 days before the start date.** No refunds will normally be made for cancellations received thereafter.

CHANGES TO THE COURSE

We are occasionally obliged to make alterations to the course, and reserve the right to do so. If any significant variation are made to the advertised arrangements after your place has been confirmed, you will be informed and you will be entitled to cancel and receive a full and prompt refund of all monies that you have paid.

COURSE CANCELLATION

We will endeavour to operate all the courses as advertised. Should the minimum number per week not be reached the course is liable to be cancelled and everyone booked will be advised not later than eight weeks before the departure date. In the event of circumstances outside our control resulting in the course being cancelled, the maximum possible notice will be given. If your course has to be cancelled for any reason, all amounts paid will be refunded.

TRAVEL DOCUMENTS & INSURANCE

Participants should be in possession of a valid passport, with at least 6 months' validity remaining after the date of return. It is a condition of booking that all course participants have travel insurance, as well as a European Health Insurance Card (if from an EU country).

OUR LIABILITY

We do not own or manage the accommodation or other facilities that form part of the course advertised. However, if any part of the course is not provided to a reasonable standard, we will pay you appropriate compensation as we accept responsibility for our employees acting within the course of their employment. This liability is restricted to matters not involving injury, illness or death and is limited to the cost of the course of the claimant. Transportation on aircraft, coaches, trains or ships is subject to the conditions of carriage of the carrier, some of which may limit or exclude liability. In the case of carriage by air or sea our liability is limited by the appropriate international conventions. If you or any member of your party suffers death, illness or injury as a result of any failure to perform or improper performance of any part of our contract with you, we will accept responsibility (providing that the employee, agent, supplier or sub-contractor responsible was acting within the course of their employment) unless the failure to perform or improper performance was attributable to (i) your own acts and/or omissions; or (ii) those of a third party not connected with the provision of your tour and which was unforeseeable or unavoidable; or (iii) an event which neither we nor the supplier of the service in question could have foreseen or prevented even with all due care.